

# Salesian Parent & Student Survey Feedback - "You said, we did..."

July 2020

"Alone we can do so little, together we can do so much." - Helen Keller



Dear All,

Please find below details of the issues raised in recent surveys along with the school's proposed response. This summary is based on an overview of the most frequent and significant feedback from the surveys. If you feel that your individual comments have not been addressed, then please do contact me directly to discuss them further.

Kind regards,

**Kate Honeywood**

Assistant Headteacher & Designated Safeguarding Lead

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## Student & Parent Survey

Issue raised	Proposed response
Workload	<p>There has been a huge variation in the feedback from parents in regard to the amount of work being set (even within year groups). However following your feedback, the following action has been taken:</p> <ul style="list-style-type: none"><li>• Year 9s to have x1 live lesson in each subject per week – in line with the allocation for Year 10. This decision was made given the Year 9s are now only completing work for their option subjects. A GCSE booklet containing 'extras' students in Year 9 could complete was also made available by Miss Moore.</li><li>• Teachers have been asked to do live lessons only, no Q&amp;A sessions as students gave the feedback that these were less useful.</li><li>• A number of Year 10 students raised that now they are physically in school one day a week they are struggling to cope with the volume of work. This will be discussed with individual departments to review the work that is being set.</li></ul> <p>It is worth noting there was lots of positivity towards the live lessons and impact they had on student engagement which was great to hear.</p> <p>Please also be aware that upon return in September in the event of a second school closure, we are geared up for a more full time online offering.</p>
Live lesson etiquette	<p>A number of students and parents raised that it might provide social stimulation if students were allowed to have their cameras on in lessons or tutor activities. Mr Kibble made families aware in communication that students are allowed their cameras on should they wish. Students must ensure they are in an appropriate location in the house (i.e. not in a bedroom) and are appropriately dressed. For further details of the Safeguarding around online lessons, please refer to the Safeguarding Covid-19 Addendum on the school website. Please be assured, this is at the student's digression, students don't have to turn their cameras on.</p>
Feedback	<p>A number of parents raised concerns around the feedback the students are receiving. To address this, the following is being done:</p> <ul style="list-style-type: none"><li>• Year 12 Virtual Parents Evening taking place on Thursday 9<sup>th</sup> July.</li><li>• Particularly for Year 10 and Year 12, teachers and Heads of Year have been contacting home to praise and encourage more work.</li><li>• KS3 – Staff have been collating information to allow tutor to raise issues in phone calls home. Mr Kibble and Mr Gower will also be writing postcards home to those students who we feel have really excelled during this period of home learning.</li><li>• Head of Year are continuing to celebrate the successes in their year groups in their blogs, via videos, phone calls home...</li></ul>

	<ul style="list-style-type: none"> <li>Students working particularly hard are continuing to be celebrated in the school newsletter so please do have a look.</li> </ul>
Communication	It is great to have heard such positive feedback on the school's communication during the period of school closure. We will endeavor to keep this up particularly in regards to the plans for September. Please see Mr Gower's communication that went out on 3 <sup>rd</sup> July which gave the latest update.
Wellbeing	<p>The topic of student wellbeing and provision to support this come September was raised by many families. What we can promise is that we will work incredibly hard in the new academic year to present to the students the school they remember from March. For most students a return to structure, routine, great lessons, interaction and a culture of high expectation is all they will need to relax again. This will be supported by a new tutor programme, a PSHE relaunch across all key stages and a wellbeing programme headed up by Mrs Bruney and Miss Honeywood.</p> <p>However, in addition to this, a virtual session on Thursday 2<sup>nd</sup> July was held aiming to support parents with supporting the young people. The session looked at the problem's families are facing, tips to help motivate the young people in the final few weeks of term and tips for supporting anxiety and stress.</p> <p>Mrs Bruney, Miss Honeywood and Kirstin Maddalena, will be running another session for parents and students on Zoom titled 'Coping with the Return to School' on Wednesday 2 September at 6pm. Please refer to Miss Honeywood's communication on 30<sup>th</sup> June which included details about how to register your interest.</p> <p>If you have a particular concern about your child's wellbeing, please do contact their Head of Year.</p>
Departing students	For those students in Year 11 and Year 13 who are coming to the end of their Salesian journey we appreciate this was a sad ending and will endeavour to rearrange the end of year celebrations such as Prom, Leavers Ball, masses...
Individual queries	We will be in contact with families whose comments we feel need to be individually addressed.